

Titan^{pro} | 2024 TRAINING & SERVICE PACKAGES

EXPERIENCED HYLIO PILOT

TRAINING PACKAGE

GROUND

\$600

ONE TIME PURCHASE

you will get

of Hours: 2 hours
Location: Titan Pro
Class Type: Group
Drone: Titan Pro's AG-230
First Flight: Virtually or via Phone
Mileage: Not Applicable
 (\$200/hr. rate over 2 hours)

EXPERIENCED AG DRONE PILOT

TRAINING PACKAGE

TAKE OFF

\$1,200

ONE TIME PURCHASE

you will get

of Hours: 4 hours
Location: Titan Pro
Class Type: 1-on-1
Drone: Titan Pro's Customer Model
First Flight: In Person at Titan Pro
Mileage: Not Applicable
 (\$200/hr. rate over 4 hours)

RECOMMENDED **BEST VALUE**

TRAINING PACKAGE

SKY HIGH

\$1,800

ONE TIME PURCHASE

you will get

of Hours: 6 hours
Location: Customer's Location
Class Type: 1-on-1
Drone: Customer's Drone
First Flight: In Person at Location
Mileage: \$0.665/mile
 (\$200/hr. rate over 6 hours)

EXPERIENCED WITH REPAIRS

SERVICE PACKAGE

GROUND

\$750

you will get

Titan Pro Shop: \$200/hr
Virtual Shop: \$100/hr
Travel Shop: Not Available
Mileage: Not Applicable
Parts Delivery: Standard Ship

MODERATE REPAIR EXPERIENCE

SERVICE PACKAGE

TAKE OFF

\$1,500

you will get

Titan Pro Shop: \$175/hr
Virtual Shop: \$100/hr
Travel Shop: \$250/hr
Mileage: \$0.665/mile
Parts Delivery: 3 Day Ship

RECOMMENDED **BEST VALUE**

SERVICE PACKAGE

SKY HIGH

\$2,000

you will get

Titan Pro Shop: \$150/hr
Virtual Shop: \$50/hr
Travel Shop: \$200/hr
Mileage: \$0.665/mile
Parts Delivery: 1 Day Ship

PREVENTATIVE MAINTENANCE INSPECTIONS (PMI) | PURCHASED PER DRONE | OPTIONAL

The PMI includes a thorough inspection and detail. Titan Pro will test all hardware, software, and cosmetic features. A test flight will be conducted to deem the drone(s) fit to fly. All PMI's will be performed at Titan Pro.

GROUND

\$1,000

Drops Off: Customer
Picks Up: Customer

TAKE OFF

\$1,500

+ Mileage

Drops Off: Titan Pro
Picks Up: Customer

SKY HIGH

\$2,500

+ Mileage

Drops Off: Titan Pro
Picks Up: Titan Pro

Refer to the Terms & Conditions for additional information.



TERMS & CONDITIONS

TRAINING PACKAGES

Payment for the training package chosen will be due at the time of the drone purchase. Packages are required to be purchased once per customer (not per drone). If additional team members from your operation need to be trained in the future, an additional training package must be purchased. The Ground package is recommended for experienced Hylio pilots. The Take Off package is recommended for pilots who may have experience flying agrodrones, but not necessarily a Hylio drone. The Sky High package is highly recommended for all new pilots who have never flown an agrodrome. This package will provide the the most in-depth training and will give customers the confidence needed to take their crop protection application to new heights.

SERVICE PACKAGES | All Services Are Completed By A Certified Hylio Technician

Service packages are purchased annually and can be changed each year if desired. If a package change is not requested, the existing package will be renewed. The renewal period will take place in January. If a drone is purchased between September through December, your selected service package will be active for the remaining calendar year and you will not be recharged in January. The payment for the training package chosen will be due at the time of the drone purchase. Once a package is purchased, the customer locks in their package until the next renewal period. The service package options dictate the after sale price points and how the service is to be performed. The packages vary on the location of the repair and the speed of parts delivered for IN STOCK products. The customer is responsible for the cost of the parts. All service packages have the option for repairs to be made at Titan Pro. If this is the mode of repair, customers will be responsible for dropping off AND picking up their drone after the repair is complete for every package. Payment will be collected after repairs and mileage (if applicable) are recorded. Mileage is based on \$0.665/mile.

If a customer does not choose to purchase a service package for the year, all requested service needs will be priced at a \$300/hr rate and all repairs will be completed at Titan Pro in Clear Lake. The customer is responsible for bringing their drone(s) to Titan Pro and picking up upon repair completion.

PREVENTATIVE MAINTENANCE INSPECTIONS (PMI)

The Preventative Maintenance Inspection can be performed at anytime of the year. Inspections are priced per drone, per PMI, and are optional. The package options differ solely on who is transporting the drone to and from Titan Pro. Customers have the option to accept or deny any issues that are found during inspection. If the customer wants the repairs fixed, the hourly rate is based on the Titan Pro shop rate in their purchased service package. The customer is responsible for the cost of parts. Payment will be collected after repairs and mileage (if applicable) are recorded. Mileage is based on \$0.665/mile. Titan Pro's certified Hylio Technician recommends at least 1 annual PMI per drone.

IMPORTANT WARRANTY INFORMATION

Any customer is allowed to perform repairs by themselves if they wish as long as the repair is authorized under the "Component Information" in the "Hylio Maintenance Manual". In the manual, components marked with an "X" in the "Void" column will void the UAS warranty if repaired or replaced unless the work is completed by, or under the supervision of a certified Hylio Technician. Unsupervised replacement of most parts not on the list will also void warranty. As a rule of thumb, if the center cover needs to come off, it will be a warranty void repair.