

TRAINING & SERVICE PACKAGES

TRAINING PACKAGE

GROUND \$1,000 ONE TIME PURCHASE

of Hours: 4 hours
Location: Virtual
Drone: Customer's Drone
First Flight: Virtual



of Hours: 6 hours Location: Titan Pro Drone: Titan Pro's Customer Model First Flight: In Person at Titan Pro



of Hours: 8 hours
Location: Customer's Location
Drone: Customer's Drone
First Flight: In Person at Location

TITAN PRO SHOP RATE

^{\$}200/HR.

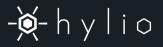
All repairs are conducted at Titan Pro in Clear Lake, IA. The customer is responsible for all shipping costs.

PREVENTATIVE MAINTENANCE INSPECTIONS (PMI) | PURCHASED PER DRONE | OPTIONAL



All PMI's are conducted at Titan Pro in Clear Lake, IA. The customer is responsible for all shipping costs.

The PMI is estimated to take 8 hours of time and includes a thorough inspection and detail. Titan Pro will test all hardware, software, and cosmetic features. A test flight will be conducted to deem the drone(s) fit to fly. All PMI's will be performed at Titan Pro.





TERMS & CONDITIONS

TRAINING PACKAGES

Payment for the training package chosen will be due at the time of the drone purchase. Packages are required to be purchased once per customer (not per drone). If additional team members from your operation need to be trained in the future, an additional training package must be purchased. The Sky High package is highly recommended for all new pilots who have never flown an agrodrone. This package will provide the the most in-depth training and will give customers the confidence needed to take their crop protection application to new heights.

SERVICE RATE | All Services Are Completed By A Certified Hylio Technician

The customer is responsible for the cost of the parts. All service repairs to be made at Titan Pro. Customers will be responsible for dropping off AND picking up their drone after the repair is complete. Titan Pro can assist with scheduling your drone to be picked up by an LTL carrier. It is your responsibility to ensure the drone is packed securely for transport. For additional shipping details and packaging instructions, please email: tpdrones@titanprosci.com. Payment will be collected after repairs are recorded.

IMPORTANT WARRANTY INFORMATION

Any customer is allowed to perform repairs by themselves, if they wish, as long as the repair is authorized under the "Component Information" in the "Hylio Maintenance Manual". In the manual, components highlighted in yellow will void the UAS warranty if repaired or replaced unless the work is completed by, or under the supervision of a certified Hylio Technician. Unsupervised replacement of most parts not on the list will also void warranty. As a rule of thumb, if the center cover needs to come off, it will be a warranty void repair.

PREVENTATIVE MAINTENANCE INSPECTIONS (PMI)

The Preventative Maintenance Inspection can be performed at anytime of the year. Inspections are priced per drone, per PMI, and are optional. Customers have the option to accept or deny any issues that are found during inspection. If the customer wants the repairs fixed, the hourly rate is based on the Titan Pro shop rate. The customer is responsible for the cost of parts. Payment will be collected after repairs are recorded. Titan Pro's certified Hylio Technician recommends at least 1 annual PMI per drone.